

四庫全書

**FORM PTO-1082**  
**THE COMMISSIONER OF PATENTS AND TRADEMARKS**  
**Washington, D.C. 20231**

**Case Docket No. P3251**

A #

Sir,

Transmitted herewith for filing is the patent application of Inventor(s): Igor Neyman et al.

## For: Improved Call Center Apparatus and Functionality in Telephony

Enclosed are:

 8 sheets of drawings

Specification, Claims, and Abstract: Nr. of Sheets : 37

A Power of Attorney and Declaration

A verified statement to establish small entity status under 37 CFR 1.9 and 37 CFR 1.27

Check for filing fee

An assignment from the inventors

The filing fee has been calculated as shown below:

(Col. 1)		(Col. 2)	SMALL ENTITY	SMALL ENTITY
FOR:	NO. FILED	NO. EXTRA	RATE	RATE
BASIC FEE			\$ 385.	\$. 770
TOTAL CLAIMS	1	0	\$11	OR \$22 —
INDEP CLAIMS	1	0	\$40.	OR \$80
<input checked="" type="checkbox"/> MULTIPLE DEPENDENT CLAIMS PRESENTED			130	OR \$260 —
<input checked="" type="checkbox"/> OTHER FEE(S) DUE:			TOTAL	TOTAL \$. 770

- Please charge Deposit Account No. \_\_\_\_\_ the amount of \_\_\_\_\_ A duplicate copy of this sheet is enclosed.

A check in amount of \$770. is enclosed.

The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 10-1218 A duplicate copy of this sheet is enclosed.

Any additional filing fees required under 37 CFR 1.16

Any patent application processing fees under 37 CFR 1.17

The Commissioner is hereby authorized to charge payment of the following fees during the dependency of this application or credit any overpayment to Deposit Account No. \_\_\_\_\_ A duplicate copy of this sheet is enclosed.

Any patent application processing fees under 37 CFR 1.17

The issue fee set in 37 CFR 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR 1.311 (b).

Any filing fees under 37 CFR 1.16 for presentation of extra claims.

Donald R. Boys  
P.O. Box 187  
Aromas, CA 95004  
(408) 726-1457

Respectfully Submitted,

Donald R. Boys  
Reg. No. 35,074

66534 U.S. PTO  
08/928861  
  
09/12/97

### Certificate of Express Mailing

"Express Mail" mailing label number EG847658959US  
Date of Deposit 09/12/97  
Re: Case P3251  
Serial Number \_\_\_\_\_  
Filed \_\_\_\_\_  
Subject Improved Call Center Apparatus and Functionality in Telephony  
\_\_\_\_\_

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Description in the above-referenced case
2. 8 sheets drawings
3. Dec and POA
4. Transmittal
5. Check for fees in amount \$770
6. Express Mail Certificate
7. Self-Addressed Postcard

**Donald R. Boys**

(Typed or printed name of person mailing paper or fee)



(Signature of person mailing paper or fee)